# Partner search from West Sweden



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| **Organisation:** | The Kungsbacka municipality, with about 77,000 inhabitants, is located in the middle of the west coast about 20 Kilometers from Göteborg. Kungsbacka is one of Sweden's most enterprising municipalities. We are expanding and adding around 1000 new residents and around 500 new start-ups per year. During 2012, there were more than 8000 businesses in Kungsbacka. The municipality is the largest employer and offers a well-developed service. |
| **Project idea:** | Kungsbacka Municipality is looking for municipalities in Europe for a evidence-based development and exchange of experience in the field of e-government services.As a first step, Kungsbacka is interested in carrying out a study/preparatory visit in other municipalities in Europe with experience in the field. A possible transnational cooperation could start during 2014, but no EU programme has yet been identified. In autumn 2012, a pre-study arund Kungsbacka municipality's investment in e-government provided recommendations on how to organize the development of e-government over the next three years, 2013-2015. The aim with the study was also to look ahead and develop a vision for 2015, and a future vision for 2020. Kungsbacka municipality aim to offer it’s citizens a completely integrated e-service system, by 2020. This will provide the citizens with have an excellent channel to monitor local government and to access different services.Sweden has come a long way in this field. However, there are countries that are far ahead when it comes to e-government. Kungsbacka municipality wishes therefore to carry out an evidence-based development and exchange of experience on how other municipalities are working to implement integrated e-goverment systems.There are many interesting issues, for example: * How have others gone from yesterday's analog workflow to today's opportunities with e-services?
* Digital workflow management
* How can/should digital files and documents be published on the municipal website?
* Communication with politicians
* Final e-filing
* Case handling
* e-services’s integration with enterprise systems
* Process development in munipalities
* Integrated e-services in municipality systems
* Benefits for citizens and business
* Continuous development of e-government in different areas; social care, education, community development and administrative support

The primary target group of the project will be, in the first stage, managers at different levels in the local government. In the second stage, the target group will need to be more specific depending on the municipalities' different developmental stages.If you find this proposal interesting, please do not hesitate to make contact for further details by 27 September 2013 at the latest. |
| **Partners searched:** | Local authorities in Europe working actively with integrated e-government services |
| **Key words:** | e-government, offer citizens an integrated e-service system |